



NCP CHOICES

“He’s excited about helping with his daughter, and so it’s pretty good because we communicate about something else, something besides him not paying. We communicate about him helping out and what he’s doing with his job.”

- Custodial Parent

The NCP Choices program helps noncustodial parents find work so they can pay their child support.

NCP Choices is offered to eligible noncustodial parents (NCPs) who need help finding stable, full-time work. NCPs must be ordered into the program to receive services.

What happens after the parent is ordered in?

The NCP must meet with a workforce representative before leaving the courthouse. The workforce representative explains program requirements – including 30 hours per week of verified job search – and starts directing the NCP to job leads.

Program participants receive:

- One on one job search and career planning assistance, and referrals to potential employers.
- Transportation services (bus pass, gas cards), short-term training, paid work experience and other employment support services.

Participation in the program and child support payments are closely monitored by Workforce and Child Support staff to ensure that NCPs fulfill all program requirements.

What happens if the parent does not participate or pay support?

If the parent does not comply with the program, the Child Support office will review the case for further enforcement action and the judge will make a final decision that may include jail time.

Why should parents who are not paying child support get help?

NCPs can have a hard time making payments when they are out of work or earning less than they need to support themselves and their families. This program helps custodial parents get their support by helping noncustodial parents find and keep work. NCP Choices participants pay more often than NCPs who are not enrolled in the program.

The noncustodial parent on your child support case has been ordered to participate with NCP Choices.

A collaboration between the Office of the Attorney General, Texas Workforce Commission and Child Support (IV-D) Courts.

